

WISE SONS LUNCH FAQs

If you select Wise Sons as your camp lunch provider, please review the following for important details.

ORDER INSTRUCTIONS

[PLACE YOUR ORDER HERE.](#)

Need help ordering? Contact Wise Sons at jccsf@wisesonsdeli.com or call 415.787.DELI

How do I place my lunch order?

You can order lunch at any time by clicking this [link](#). We will also include a link in an email you will receive the Wednesday before your camp session starts with specific information about your camp session. Be sure to check for updated lunch offerings prior to your campers week.

What is the deadline for ordering camp lunch for my child?

All orders must be received by **5pm the Thursday** before your camp session begins. For example, if your child is attending camp from June 15 – 19, you will need to place your order no later than June 11 before 5pm.

Will food allergies be accommodated?

All camp lunches will be completely nut-free. However, some lunches will include dairy, gluten and egg. Lunches will be Kosher. We are not able to provide substitutions for these ingredients.

Are substitutions available?

Unfortunately, we are not able to accommodate substitutions at this time. Lunch menus may vary slightly due to product availability.

Can I order lunch on the same day I need it?

Unfortunately we are not able to accommodate same-day lunch orders. We will have a limited number of grab-and-go camp lunches available in the deli each day. Please purchase at the cafe as needed.

Is there a discount for ordering the whole summer?

YES! If you order for the full summer, the system will automatically apply a 10% discount for you.

Are the lunches all the same size? (same lunch being served to 1st graders as 8th graders?)

No. You have two options to choose from – Regular and Large. The large camp lunch includes larger portion sizes of the accompanying fruit, vegetables, and snacks, great for older campers and younger campers with fresher appetites!

How will my child receive this lunch?

Lunch will be delivered directly to your child’s classroom in coordination with the JCCSF Camp Staff and Wise Sons. This ensures a smooth and timely handoff each day.

My camper is in a camp that goes on a field trip. How do they get their lunch delivered?

Lunches are delivered to Camp rooms by the Unit Head in charge of the outbound camps by 9:30am. Outbound camps leave the building no earlier than 9:45am. If, for any reason, a camper makes it out of the building without their purchased lunch, a Unit Head or camp staff will either transport the lunch to the camp group if they are within San Francisco. If the camper is in a camp that is outside of the limits of San Francisco, food will be purchased for the camper at the expense of Camp admin.

What happens if my camper damages/loses the lunch after it’s delivered?

Once the lunch has been delivered to the camper, there are no replacements available. Camper lunches can be supplemented by the Camp Office with dry snack and fruit.

How far in advance of delivery are lunches packaged?

All lunches are prepared and packaged fresh on the same day of delivery to ensure quality and food safety.

What if my child is still hungry after finishing the prepackaged lunch?

Camp provides an afternoon snack for all campers after lunch. If the camper is unable to make it until afternoon snack time, the Camp office will provide additional fruit or dry snack to supplement.

What if my child doesn't like their lunch that day?

All feedback on lunches should be directed to Wise Sons directly. If you think your child may not like their lunch on a specific day, please pack an extra snack for your child.

If my camper is out on a day I have ordered lunch, can I receive a refund for that day?

We are unable to process refunds for missed days due to camp absence.

If I cancel, can I get a refund? And how far in advance do I have to cancel to qualify?

Cancellations are accepted, with a full refund provided, if your request is received by 4pm on Wednesday the week prior to your camp start date. No refunds will be processed after the cut off.

To request a refund, please email jccsf@wisesonsdeli.com and include your **child's name** and the **date of purchase in the Subject line**.